

Annual Report 2008



Wound Management Academy

VA Eastern Kansas
Health Care System

MESSAGE FROM THE DIRECTOR...



Fiscal year 2008 can be summed up with one word – people. People are the most important element of any organization. The foundation of the VA is and always will be the Veterans who we serve and the employees and volunteers who deliver services with care, compassion and dedication.

Our most important accomplishment was achieving full accreditation from Joint Commission. Service Line Managers along with the staff worked hard to finalize actions plans to address our survey findings. Providing excellent health care in a safe environment continues to be our priority.

The number of staff has grown to over 1650, an increase of over 100 new staff. This allowed us to provide services to over 36,000 Veterans, an increase of over 2,000 Veterans. Veteran satisfaction is a guiding principle in our vision to achieve distinction as a quality Veteran-driven health care system and will continue to be our focus. Let us not forget these Veterans gave us our freedom and we are providing care for generations of Veterans who have done their duty and earned the support and services we provide.

Thank you for a great year.

EXECUTIVE LEADERSHIP TEAM

Marie L. Weldon, FACHE
Director

Judy Johnson-Mekota, FACHE
Associate Director

Rajeev Trehan, M.B.B.S., M.D., M.P.H.
Chief of Staff

Rebecca Garcia, R.N., M.S.N.
Associate Director for
Patient Care Services

Donald Barnett, M.D.
Deputy Chief of Staff



Barnett

Garcia

Weldon

Trehan

Johnson-Mekota

Cover Photograph – The old Director's Quarters built in 1887 is the home of the new VA Eastern Kansas Health Care System (EKHCS) Wound Management Academy which received a five year full accreditation from the Wound Ostomy Continence Nursing Society (WOCN) in April 2008. The academy is the first of its kind in the VA system and the third stand alone Wound Management Program in the country.

Financial Report

Operating Expenses

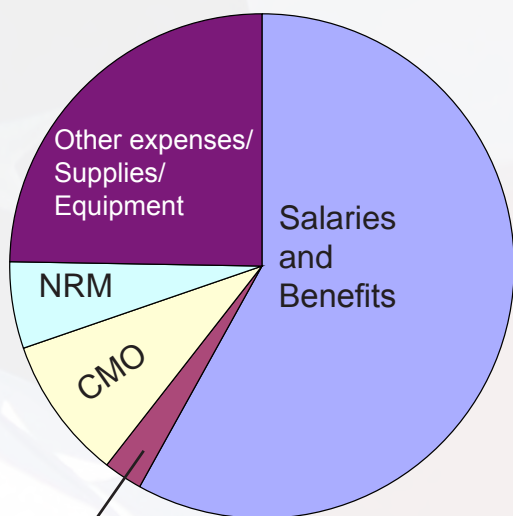
Salaries and Benefits	\$132,135,797
Drugs and Medicine	\$ 6,219,154
Consolidated Mail Out Pharmacy	\$ 20,899,800
Non-Recurring Maintenance	\$ 12,449,533
Other expenses/Supplies/Equipment	\$ 56,331,438

MCCF \$17,730,880

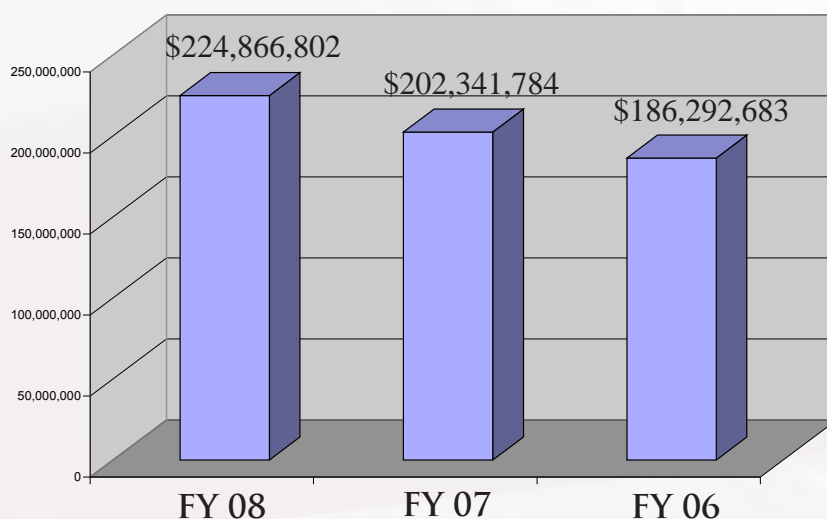
Community Gifts & Donations

Monetary Donations	\$ 55,675
In-Kind Donations	\$ 1,052,095
Total – Donations	\$ 1,107,770

Budget



Drugs & Medicine

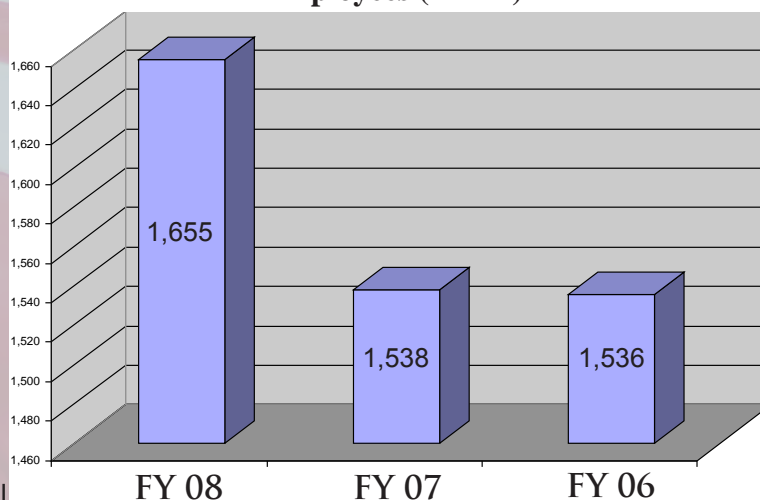


EKHCS realized an increase in staff by 107 employees in FY 08.

- Staff assigned to clinical areas increased by 96 employees.
 - The increase in clinical areas included:
 - 7 Providers (Physicians and Mid-levels)
 - 42 Nursing Staff
 - 5 Social Workers
 - 3 Pharmacists
 - 23 Health Care and Lab Technologists, Aides, etc.
 - 16 Administrative and Clerical Staff
- Staff assigned to Engineering, Environmental and Safety increased by 7 employees.
- Staff assigned to administrative areas increased by 4 employees.

Staffing

Employees (FTEE)



Satisfaction

Patient Satisfaction:

Veterans served by Eastern Kansas Health Care System continued to communicate very high satisfaction scores in national surveys. EKHCS met the overall satisfaction scores with an 84% in inpatient satisfaction and 79% in outpatient satisfaction.

Employee Satisfaction Survey:

The All Employee Survey is part of an ongoing effort to assess employees' satisfaction, to eliminate barriers to employees' effectiveness and to make the VHA an employer of choice. The survey is an effort to create the best work environment possible. In 2008, EKHCS had 1,123 employees participate in the survey (response rate of 68%). Action plans for individual work group levels were developed to address opportunities for improvement.



Access

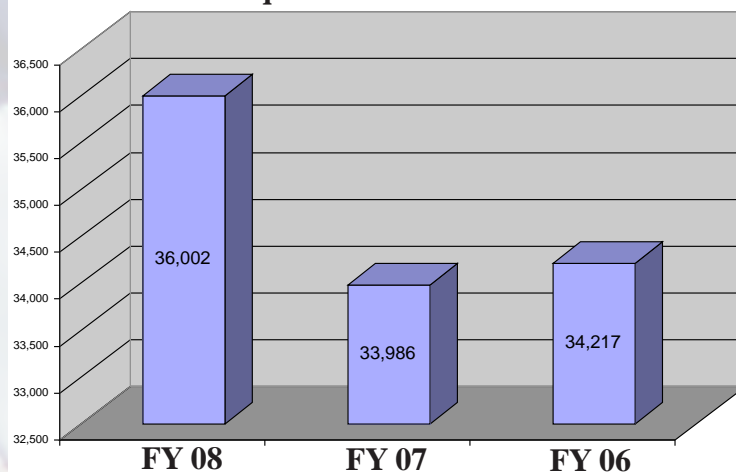
Patients Treated:

The enrollment at EKHCS increased from 33,986 in FY 07 to 36,002 in FY 08. The OIF/OEF veterans are enrolling at VA hospitals in a much larger percentage than from any other war (63% of veterans returning from OIF/OEF are seeking VA health care).

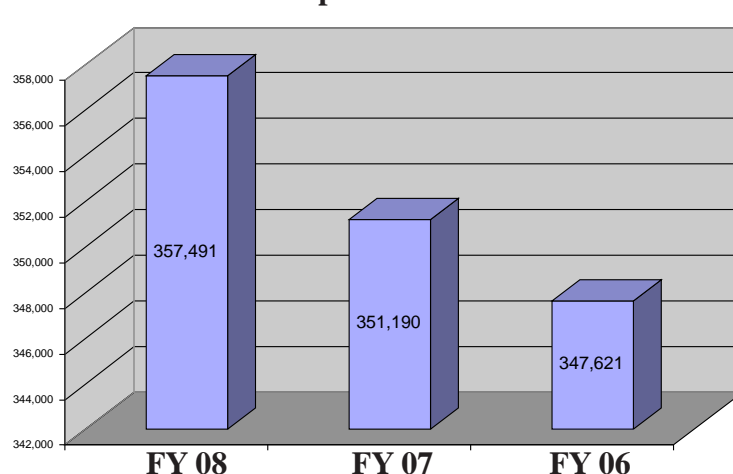
Outpatient Visits:

The number of Outpatient Visits increased from 351,193 to 357,491. EKHCS will continue to reach out to all veterans to encourage them to come to the VA for their health care.

Unique Veterans Enrolled



Outpatient Visits



OIF/OEF Outreach:

Laura Snow is the Program Manager for our OIF/OEF Transition Assistance Program which includes outreach, case management, and general assistance for our newest veterans. She can be contacted at 1-800-574-8387, Ext. 52331.

New VA One-Stop-Center:

VA Eastern Kansas Health Care System entered into a Memorandum of Understanding with Fort Riley, VBA, and Irwin Army Community Hospital to provide Benefits at Discharge for soldiers leaving the army.

Our part is to provide one physical exam that can be used by the soldier for discharge and their Compensation and Pension exam. The goal is to start the process between 180 and 90 days of discharge so the soldier will receive their VA benefits 30 days after discharge.

Quality

National VA Performance Measures:

VHA's leadership established Performance Measures to objectively measure how well a hospital's leadership and staff perform on key issues. The VHA performance measures assess how well we are meeting nationally recognized guidelines for care and allow comparison within the VISN and nationally.

- Nationally, EKHCS ranked 36 of 139 VA hospitals for FY 08. This was an aggregate rating looking at access, clinical, and satisfaction scores.
- VAEKHCS has ranked second in VISN 15 each month for FY 08.
- Of the 14 critical measures, all 14 were met for 100%. A total of 84 measures out of a possible 113 measures or 74% were met at either the exceptional or fully successful level.

National OIF/OEF Facts:

945,423 OIF/OEF Veterans since FY 02

483,136 former active duty

400,304 have sought VA health care services

462,287 Reserve and National Guard

400,304 have sought VA health care services

58% are under 30 years and 88% are male

VAEKHCS Facts:

7,201 are in our area

4,299 have been seen at EK

Almost 60% are seeking care at EK

Wound Management Academy

The VA Eastern Kansas Health Care System (EKHCS) Wound Management Academy received a five year full accreditation from the Wound Ostomy Continence Nursing Society (WOCN). The academy is first of its kind in the VA system and the third stand alone Wound Management Program in the country.

After more than two years of hard work developing the program, members of the first class graduated May 1, 2008. The development of curriculum, policies, procedures, clinicals, and completing the first class were the initial steps in seeking accreditation from the WOCN. An accreditation site visit was conducted by a two-member team on April 25, 2008.

The course lasts for three weeks and allows nurses, who complete the instruction, to take a certification test in wound management. Those who complete the course and pass the test will be awarded the Certified Wound Care Nurse (CWCN) certificate.

The EKHCS Wound Management Academy is located at the Dwight D. Eisenhower VA Medical Center in Leavenworth, Kansas.

Outstanding EKHCS Employees for FY 08

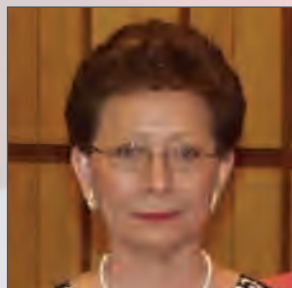
2008 Secretary's Award for Excellence



Steve Geist
Nursing Assistant



Lenora A. Scroggins
LPN



Theresa Van Tuyl
RN/NOD



Jeanette Simms
RN Staff Nurse

Social Worker of the Year Award

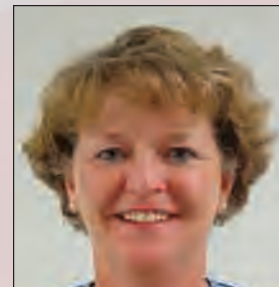


**Society of Social Work
Leadership in Health Care,
Missouri-Kansas Chapter.**

Judy Arnold
MSSW

Secretary's Hands and Heart Award

Mary Jo Simonis
RN



JIF PROJECT

The Joint Incentive Fund (JIF) between VA and DoD was created by Congress to encourage development of sharing initiatives at the facility, intra-regional, and nationwide level.

Purchase of a Mobile MRI Unit

The Mobile MRI Unit was approved in August 2007 for \$3,650,000. The unit became operational in April 2008. VA Eastern Kansas Health Care System and Munson Army Health Center, Fort Leavenworth, Kansas, are the sharing partners.

The mobile unit is being shared between the Topeka VAMC, the Leavenworth VAMC, and Munson Army Health Center. It is anticipated that up to 3000 MRI studies per year will be completed at EKHCS or Munson. That means less travel for our veterans being sent to other hospitals. The anticipated savings for the two-year period is \$1,830,000 for VA and DoD.



VA EASTERN KANSAS HEALTH CARE SYSTEM

Two Medical Centers

- Dwight D. Eisenhower VA Medical Center, Leavenworth, Kansas
www.leavenworth.va.gov
- Colmery-O'Neil VA Medical Center, Topeka, Kansas
www.topeka.va.gov

Ten Community Based Outpatient Clinics

Chanute, Emporia, Fort Scott, Garnett, Holton, Junction City, Wyandotte, Lawrence, and Seneca in Kansas; and St. Joseph, Missouri

VAEKHCS offers significant inpatient and outpatient services with a focus on primary care, psychiatric treatment, and extended care supported by nursing home care units and a domiciliary.

- 213 hospital beds
- 138 Community Living Center beds
- 177 domiciliary beds
- 25 PR RTP beds (Psyco-social Residential Rehabilitation Treatment Program)

People Are Making A Difference

